



Refund Policy

Registration fees must be paid in full prior to the start of the official season (unless payment arrangements are made prior to start of the season). All refunds are at the sole discretion of the YFSA Board of Directors, and based on the following policies:

1. Season Refunds:
 - a) Any cancellations by members up to November 30th will be subject to a 50% cancellation fee. This is meant to cover club administration costs and other fixed costs to help ensure the club's financial stability.
 - b) Partial refund requests by members after November 30th will be considered.
 - c) No refunds will be considered after Jan 31st.
 - d) If a member does not meet the skill pre-requisites for the program, the member may be asked to drop down to a lower level program, if a spot is available. If the member is a fundamentals member, the coach may request the member do another season or two with snow school. The refund will be subject to a 20% admin fee.
2. Injuries:
 - a) No refunds will be considered for injuries
3. Code of Conduct Violations:
 - a) No refunds will be made for athletes who are requested to leave due to behaviour issues or code of conduct infractions. Please refer to the YFSA's Discipline & Complaints Policy.